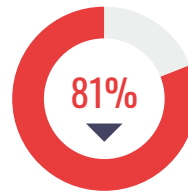


# Metro Atlanta's Bus Stop Problem

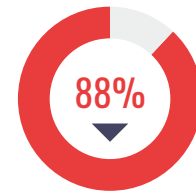
The Metropolitan Atlanta Rapid Transit Authority (MARTA) bus stops supported 49% of annual trips in 2020 but often **lack essential amenities** for safety, accessibility, and dignity.



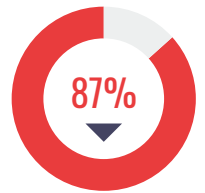
Of the 3,248 stops we surveyed:



no adequate seating



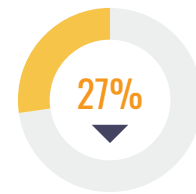
no adequate shelter



no wayfinding information



missing sidewalks in one or both directions



no paved boarding area



no crosswalk within 100 feet

## On average, Atlanta's Bus Stops scored a "C-"

MARTA staff; city state, and county leadership; regional and local planning organizations, non-profits, community organizations, and local residents **must all work together** to address the needs of bus riders in our communities.

Here is what we recommend based on our studies and findings from the 2020 Bus Stop Census:

### 1 Address the needs of bus riders early on.

- ✓ Adopt universal design standards
- ✓ Provide accessible wayfinding information
- ✓ Balance bus stops
- ✓ Prioritize building sidewalks and maintaining infrastructure
- ✓ Formalize coordination between MARTA and developers

### 2 Facilitate data collection and sharing.

- ✓ Implement an easy-to-understand and transparent MARTA311 System
- ✓ Host regular listening sessions at bus and train stations
- ✓ Promote standardized, open data formats for sharing bus stop amenity and accessibility

### 3 Meaningfully involve the community.

- ✓ Support Adopt-A-Stop programs
- ✓ Train and resource community members to drive informed decision-making about bus stops

